Jonathan Chambers, Senior UI/UX Product Designer

Barcelona, Spain | chambersjonathan@proton.me | (+34) 623 068 034 | in/jonthedesigner | http://jonathan.design

PROFESSIONAL SUMMARY

Senior UI/UX Product Designer with 10+ years of experience leading UX strategy, product strategy, and design systems across AI-powered tools, SaaS platforms, and mobile applications. Expert in user-centered design, usability testing, Figma-based workflows, Agile delivery, stakeholder alignment, and zero-to-one product development for startups and enterprise teams.

EXPERIENCE

Senior UI/UX Product Designer | Freelance – Sanofi Nov 2023 – Present, Barcelona, Spain

- Led end-to-end UX strategy, user-centered design, and product design for five AI-powered internal tools, establishing scalable design systems and reusable UX patterns adopted across multiple product teams, reducing document creation time by up to 80%.
- Planned and executed biweekly user research, usability testing, and workflow validation with medical writers, driving data-informed design decisions and achieving 100% pilot adoption within the first month.
- Designed and shipped 11 production-ready features using Figma, interactive prototyping, and accessibility-aware design, supported by a self-service component library to accelerate future AI product delivery.

Senior UI/UX Product Designer | Freelance – GetYourGuide Aug 2023 – Oct 2023, Berlin, Germany

- Co-led the UX strategy and end-to-end product redesign of the reviews experience using information architecture, interaction design, and prototyping, increasing review completion rates by 65%.
- Partnered with Product Managers, Engineers, and key stakeholders in an Agile/Scrum environment to accelerate roadmap execution while maintaining high usability, accessibility, and design quality standards.

Founding UI/UX Product Designer – Alpakas Sept 2022 – Mar 2023, Berlin, Germany

- Owned the full product design lifecycle including UX research, product strategy, wireframing, high-fidelity UI design, prototyping, and developer handoff as the sole Product Designer.
- Built and scaled a Figma-based design system and component library, reducing design-to-development handoff time by 25–30% and enabling faster Agile iteration cycles.
- Led cross-functional collaboration with CX, Product Management, and Customer Care through stakeholder management, roadmapping, and usability validation to ship high-impact, user-driven product improvements.

Founding UI/UX Product Designer – Climate Hour Jun 2021 – Jun 2022, Berlin, Germany

- Partnered with grassroots organizations and social justice stakeholders to rapidly design and launch zero-to-one MVPs using lean UX, prototyping, and user-centered design principles.
- Designed and executed a data-informed content and social media strategy, growing platform audience reach from 900 to over 35,000 users per publication through engagement optimization.
- Worked directly with founders on product strategy, business strategy, and fundraising storytelling, supporting investor pitches and long-term product vision.

EARLIER EXPERIENCE

UI/UX Product Designer – Vivy, Homify, SmartAngels Feb 2015 – Jun 2021, Paris, France; Berlin, Germany

- Led UX design across iOS, Android, and Web platforms in close collaboration with Product Managers and Engineering teams using Agile and Scrum delivery models.

- Established and scaled design systems and UI libraries to ensure accessibility, brand alignment, and long-term platform scalability.
- Translated complex business, data, and technical requirements into information architecture, user flows, wireframes, and high-fidelity UI designs using Figma and prototyping tools.
- Implemented structured design-to-development handoff processes, documentation standards, and usability validation workflows to streamline engineering collaboration.
- Improved stakeholder alignment and cross-team communication by introducing shared design documentation practices across Product, IT, and Design organizations.

SKILLS

UX Strategy, Product Strategy, User-Centered Design, Figma, Prototyping, Design Systems, AI Product Design, Usability Testing, Information Architecture, Mobile & Web Design, Stakeholder Alignment, Agile & Scrum, Data-Informed Design, Zero-to-One Product Development

EDUCATION

Master's Degree, Digital Communication Management – IIM Digital School 2017, Paris, France

LANGUAGES

French (Native) | English (C2) | Spanish (B2)